

# <u>How do I update the personal information of an occupant or leaseholder?</u>

- 1. Sign into your account.
- 2. Click on the menu button and click "My Tenancy":

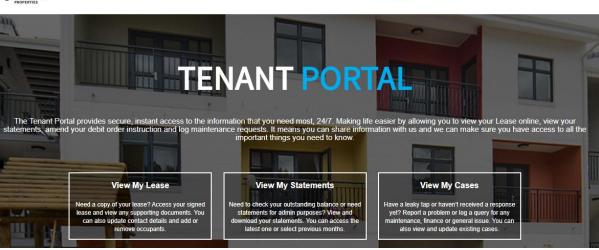




My Tenancy → My Support Mike Smith →

Mobile Phone View





Web Browser View

### A proud member of the Communicare family

Block A, Park Lane Office Park, 2 Park Road, Pinelands, Cape Town PO Box 259, Cape Town, 8000

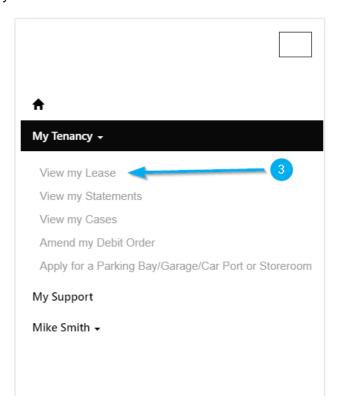
T 021 421 6008 | F 021 421 6094 | Call centre toll free 0800 266 737 callcentre@goodfindproperties.org.za

**Reg. No.** 2018/037214/07

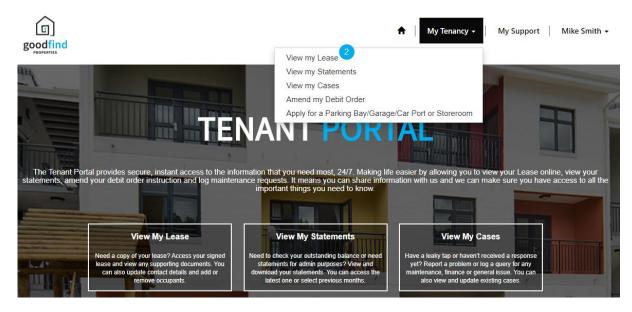
Communicare is ethical in its affairs. Please report suspected unethical behavior by calling the Tip Offs Anonymous Freecall Line 0800 204 969, faxing 0800 007 788 or emailing communicare@tip-offs.com

Directors Non Executive: N V Balfour, M G Kearns (Chairperson), B L E Khan, E L Steyn Directors Executive: A W Houston (CEO) Company Secretary: N Wagner

### 3. Then click "View my lease":



#### Mobile Phone View



Web Browser View

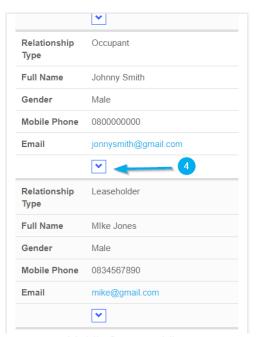
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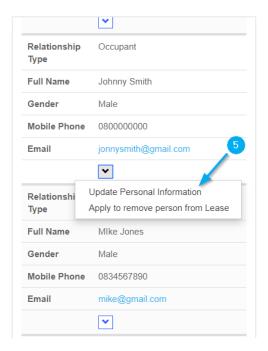


Mobile Browser View



Web Browser View

### 5. Click "Update Personal Information":



Mobile Phone View

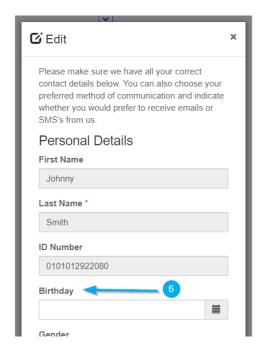


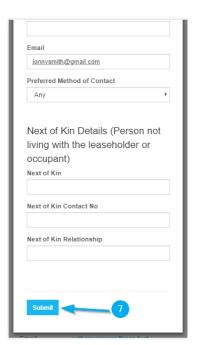
Web Browser View

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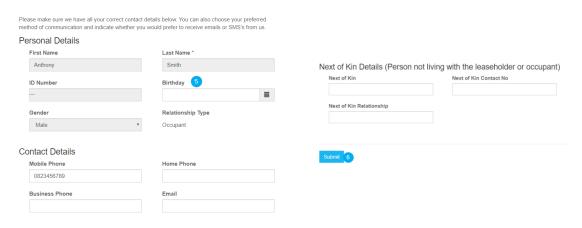
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### 6. Select and populate the field required to be updated and click "Submit":





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