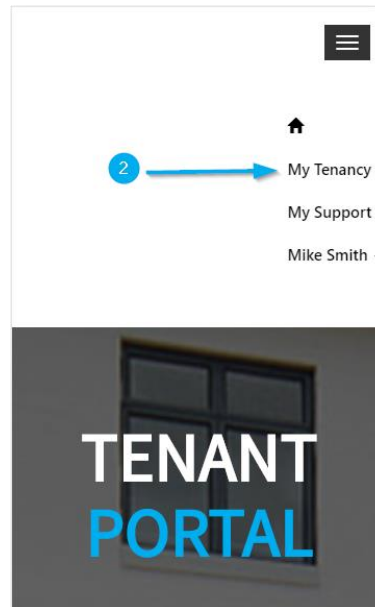
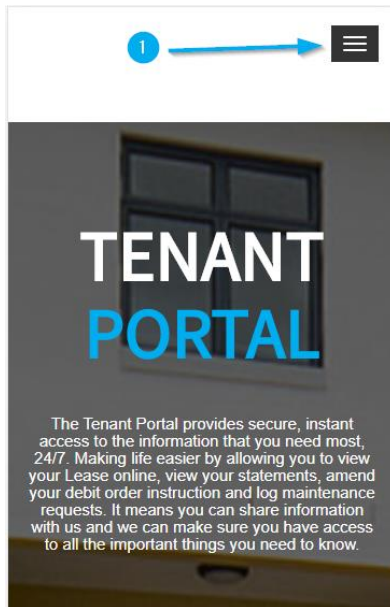




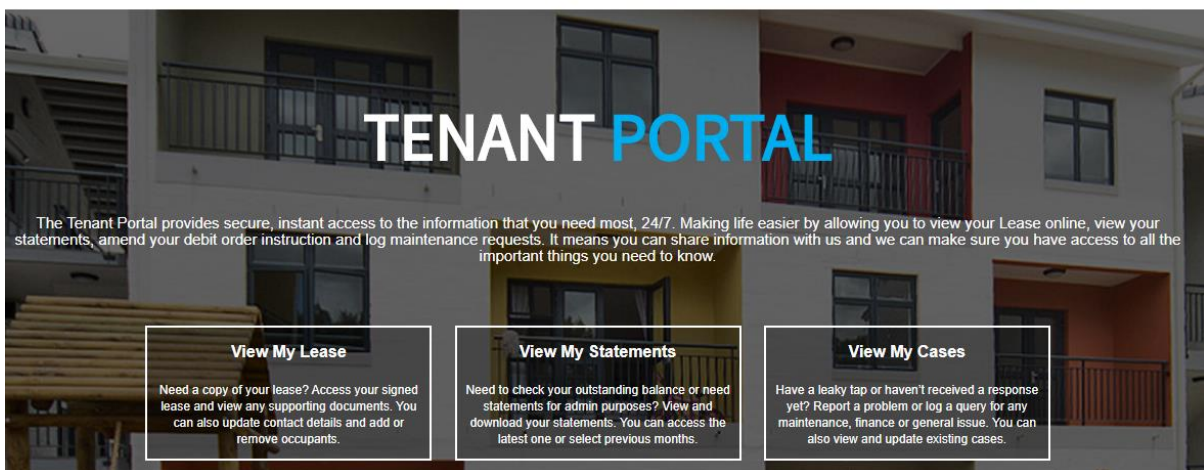
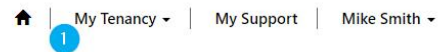
**goodfind**  
PROPERTIES

## How do I view my cases?

1. Sign into your account.
2. Click on the menu button and click "My Tenancy":



Mobile Phone View



Web Browser View

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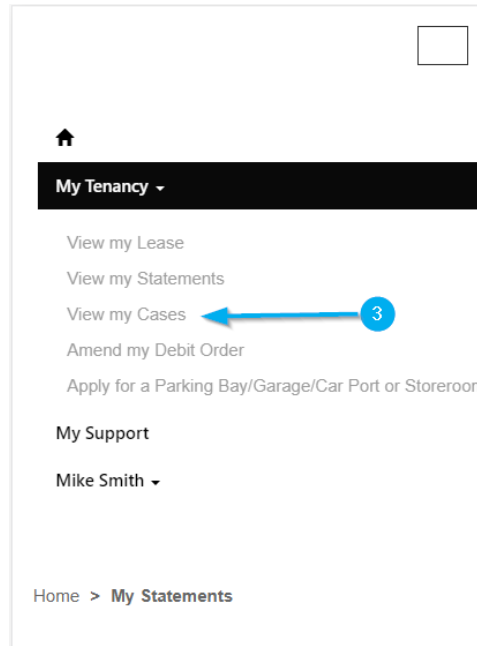
Block A, Park Lane Office Park, 2 Park Road, Pinelands, Cape Town  
PO Box 259, Cape Town, 8000  
T 021 421 6008 | F 021 421 6094 | Call centre toll free 0800 266 737  
callcentre@goodfindproperties.org.za  
[www.goodfindproperties.co.za](http://www.goodfindproperties.co.za)

**Directors Non Executive:** N V Balfour, M G Kearns (Chairperson), B L E Khan, E L Steyn  
**Directors Executive:** A W Houston (CEO) **Company Secretary:** N Wagner

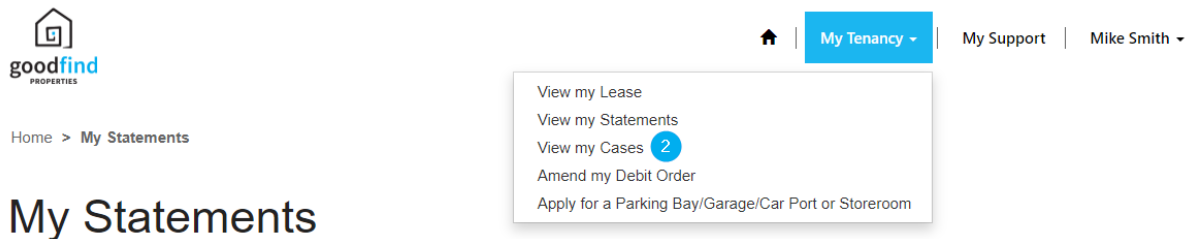
**Reg. No.** 2018/037214/07


*Communicare is ethical in its affairs. Please report suspected unethical behavior by calling the Tip Offs Anonymous Freecall Line 0800 204 969, faxing 0800 007 788 or emailing [communicare@tip-offs.com](mailto:communicare@tip-offs.com)*






3. Click on the menu button and click “View my Cases”:



*Mobile Phone View*



Need to check your outstanding balance or need statements for admin purposes? View and download your statements. You can access the latest one or locate a specific statement using the search box. Use the icon  to view a specific statement

Statement Name 	Statement Period	Created On	
Aliwal Gardens Rentals - 20 - Smith M - August 2019	August 2019	17/10/2019 4:05 PM	
Aliwal Gardens Rentals - 20 - Smith M - August 2020	August 2020	07/04/2020 9:32 AM	
Aliwal Gardens Rentals - 20 - Smith M - October 2019	October 2019	17/10/2019 3:58 PM	
Aliwal Gardesn Rentals - 20 - Smith M - September 2019	September 2019	17/10/2019 4:05 PM	

*Web Browser View*

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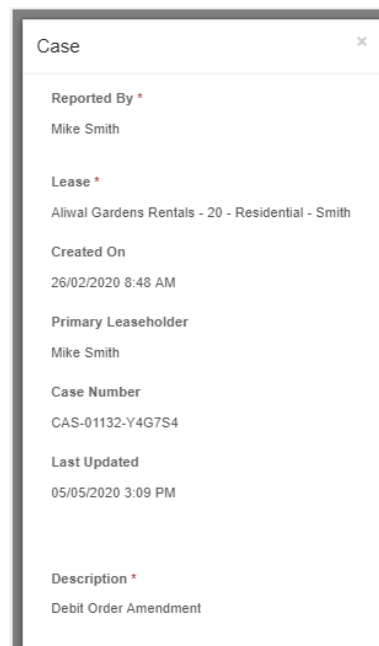
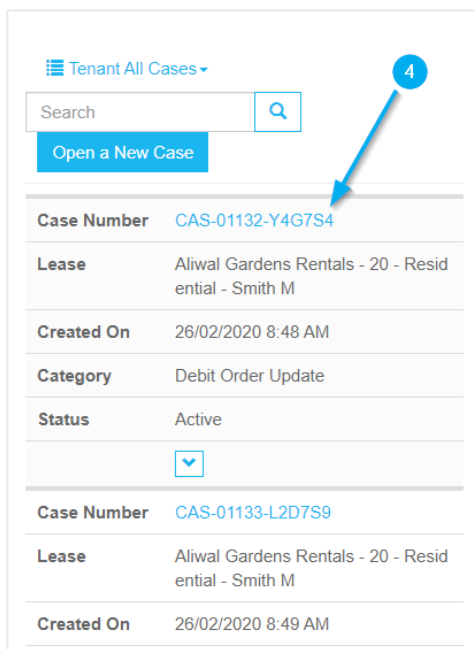
5th Floor Communicare Centre, 2 Roggebaai Square, Walter Sisulu Avenue,  
 Foreshore, Cape Town, 8001 | PO Box 259, Cape Town, 8000  
 T 021 421 6008 | F 021 421 6094 | Call centre toll free 0800 266 737  
 callcentre@goodfindproperties.org.za  
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**Directors Executive:** A W Houston (CEO)

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4. Click on the case number to view the case details:



Mobile Phone View

The screenshot shows a web browser interface with a search bar and a list of cases. The first row is highlighted, and a blue circle with the number '3' is next to the case number 'CAS-01132-Y4G7S4'. The list items are as follows:

Case Number ↑	Lease	Created On	Category	Status
CAS-01132-Y4G7S4	Aliwal Gardens Rentals - 20 - Residential - Smith M	26/02/2020 8:48 AM	Debit Order Update	Active
CAS-01133-L2D7S9	Aliwal Gardens Rentals - 20 - Residential - Smith M	26/02/2020 8:49 AM	Debit Order Update	Active
CAS-01134-B7X7F0	Aliwal Gardens Rentals - 20 - Residential - Smith M	26/02/2020 9:48 AM	Debit Order Update	Active
CAS-01135-T3G7L0	Albatros - 101 - Residential - Smith M	26/02/2020 9:49 AM	Debit Order Update	Active

The screenshot shows the details for a specific case. The information is as follows:

- Reported By \***: Mike Smith
- Lease \***: Aliwal Gardens Rentals - 20 - Residential - Smith M
- Created On**: 26/02/2020 8:48 AM
- Primary Leaseholder**: Mike Smith
- Case Number**: CAS-01132-Y4G7S4
- Last Updated**: 05/05/2020 3:09 PM
- Description \***: Debit Order Amendment

Web Browser View

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